

Which State Agency Should an Older Adult Call for Assistance?

| Complaint | Agency | Contact |
|---|---|--|
| Consumer fraud or scam | Department of Justice ncdoj.gov | 919.716.6000 877.566.7226 (NC only) <small>5NO.SCAM</small> 919.716.0058 (Spanish) |
| Securities (investment) professionals and offerings Charities Counterfeits (prescriptions, products) Notary misconduct | Secretary of State sosnc.gov | 800.688.4507 |
| Insurance fraud | Department of Insurance ncdoi.gov | 919.807.6840 888.680.7684 (NC only) reportfraud@ncdoi.gov |
| Medicaid recipient fraud | Department of Health and Human Services ncdhhs.gov | 800.862.7030 877.362.8471 <small>DMA.TIP1</small> |
| Medicaid provider fraud | Department of Justice ncdoj.gov | 919.881.2320 |
| Tax fraud | Department of Revenue ncdor.gov | 800.232.4939 |