

# Which State Agency Should an Older Adult Call for Assistance?

TYPE OF COMPLAINT	AGENCY	CONTACT
Consumer fraud or scam	Department of Justice (DOJ)	<ul style="list-style-type: none"><li>• (919) 716-6000</li><li>• (877) 5-NO-SCAM (only N.C. calls)</li><li>• (919) 716-0058 (Spanish)</li><li>• <a href="http://www.ncdoj.gov">www.ncdoj.gov</a></li></ul>
<ul style="list-style-type: none"><li>• Securities (investment) professionals</li><li>• Securities (investment) offerings</li><li>• Charities</li><li>• Counterfeits (prescriptions, products)</li><li>• Notary misconduct</li></ul>	Secretary of State	<ul style="list-style-type: none"><li>• (800) 688-4507</li><li>• <a href="http://www.sosnc.gov">www.sosnc.gov</a></li></ul>
Insurance fraud	Department of Insurance	<ul style="list-style-type: none"><li>• (919) 807-6840</li><li>• (888) 680-7684 (only N.C. calls)</li><li>• <a href="mailto:reportfraud@ncdoi.gov">reportfraud@ncdoi.gov</a></li><li>• <a href="http://www.ncdoi.gov">www.ncdoi.gov</a></li></ul>
Medicaid recipient fraud	Department of Health and Human Services	<ul style="list-style-type: none"><li>• (800) 862-7030</li><li>• (877) DMA-TIP1 (362-8471)</li></ul>
Medicaid provider fraud	DOJ	<ul style="list-style-type: none"><li>• (919) 881-2320</li></ul>
Tax fraud	Revenue	<ul style="list-style-type: none"><li>• (800) 232-4939</li><li>• <a href="http://www.ncdor.gov">www.ncdor.gov</a></li></ul>